

PRIVACY POLICY

This policy covers and applies to the Xanadu Gaming App.

Raynor Foods Limited respects your privacy and is committed to protecting the personal information you provide to us. This statement explains our policies and practices regarding the use and disclosure of your personal information.

Please note that Raynor Foods Limited reviews and updates this Privacy Policy from time to time as needed and without notice. Therefore, you should review the terms of this policy periodically to ensure you are aware of how Raynor Foods Limited collects and uses personal information.

By using our website, you consent to the collection and use of your personal information by Raynor Foods Limited as explained below.

What type of information we collect about you

This is information that personally identifies you. For example, your full name (your first name and surname), email address, and telephone number. We call this “personally identifiable information”.

What we do with non-personally identifiable information

This information allows us to see how many people use our site. Remember, this information is not personally identifiable.

What we do with personally identifiable information

We will only collect personally identifiable information when you email us via the site. This information will be stored securely.

When we post information about you on our sites (for example, website statistics

Sharing your data

We do not sell your personal data. However, we may share it with:

A. Trusted third-party processors (e.g., hosting providers, email services, analytics providers)

All processors are required to:

- Act only on our instructions
- Apply appropriate technical and organisational security measures

B. Legal or regulatory authorities

Only where required by law.

C. App-related services

For example, if crash logs need to be sent to diagnostic platforms.

But we will never share your personal data publicly.

Our legal obligation to disclose personal information

We only process your personal data when we have a lawful basis to do so. These may include consent, contract, legitimate interest or legal obligation.

From time to time, we may run surveys or questionnaires to collect your thoughts, opinions or suggestions about how we can improve our site, products or services.

The only time we will disclose personal information about you without your prior consent is where we have reason to believe that such disclosure is necessary to identify, contact, or bring legal action against someone who may be causing injury to, or interference with, Raynor Foods Limited's rights or property, or anyone else who could be harmed by such activities. We may also disclose information when we believe in good faith that the law requires it.

Policies for individuals under 13 years old

Raynor Foods Limited encourages parents and guardians to spend time online with their children and browse the different sections of the sites. If you are under 13 years old, please check that your parents or guardians are happy for you to use the site.

How we track your use of our site

To continually improve our website, it is useful to know which areas are popular and how long guests spend on them. We do this in several ways:

Use of IP Addresses

An IP address is a number that is automatically assigned to your computer whenever you browse the internet. Raynor Foods Limited collects IP addresses for system administration and to create reports and audit site usage. We do not link IP addresses to anything personally identifiable.

Use of Cookies

Cookies are pieces of information that a website transfers to your computer for record-keeping purposes. Cookies make web browsing easier by saving your preferences. We never save passwords or credit card information in cookies.

It is important to note the following:

- We will not use cookies to identify specific individuals (except in online shopping, where cookies expire after checkout).
- Our sites do not use cookies to retrieve personally identifiable information that was not originally sent as a cookie.
- We do not use cookie-transferred personal information for promotional or marketing purposes, nor do we share it with third parties.
- You always have the option to disable cookies via your browser settings.

You may occasionally receive cookies from advertisers. We do not control these cookies.

Links to other sites

When you are on our sites, you may be directed to other sites. Raynor Foods Limited cannot accept responsibility for the content of these sites.

Please remember never to give out personal information in chat rooms or online forums.

Security Policy

We exercise great care in transmitting your information from your computer to our servers. Only employees who need access to your information in order to perform their jobs are permitted access.

We will never ask you for your password in an unsolicited phone call or email.

Xanadu Gaming App – Account Deletion

To delete your account and any associated data:

1. Open the app
2. Go to Menu → Settings
3. Select “Delete Account”
4. Confirm deletion

Alternatively, you may request deletion by emailing:

thierry.batariere@raynorfoods.co.uk

Your acceptance of these terms

By using this site, we assume that you have read this document carefully and followed its advice. If you do not agree to this policy, please do not use our sites.

We reserve the right to make changes to this policy as necessary. Continued use of Raynor Foods Limited sites following any changes indicates acceptance of the updated terms.